

Session1_ZAegerter_21.04.21
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Society is changing at remarkable pace

- If reality is changing so fast, the government's answer must change too!
- Conventional way of making public policies is not working so well
- Innovation can be an answer to meet those challenges
 - Overcoming bureaucratic barriers
 - Harnessing the power of citizen and employees
 - Building a more open and transparent relationship with citizen
 - Enable a culture that supports innovation



Zoom Meeting

XATZHNKOOLA... SKD... Françoise W ZAegerter ΣΤΑΘΟΠΟΛΟΣ... ΠΑΠΑΔΟΠΟΥΛΟΣ...

Session1_ZAeg...
Page 8 sur 101

Society is changing at remarkable pace

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Participants (124)

Find a participant

XATZHNKOOLA ΠΟΛΛΑ (Me) WAIVE LTD (Host) ZA Zd Aegerter (Co-host) FW Françoise W (Co-host) AD Andreas Dialios (Co-host) E EKODIA (Co-host) FB Fotis BENIKOS (Co-host) M Mirella Papantoniaki (Co-host) A ARTEENIKH ENYEGERPAKH (Co-host)

Invite Unmute Me

Chat

INFO DE LA CONFERENCE
Un temps dédié aux réponses sera prévu à l'issue des différentes séances.

Dear Participants,
Feel free to ask the trainers questions via the group chat throughout the seminar.
Moderators will collect all questions and time will be allocated at the end of each session for a Q&A.

Who can see your messages?
To: Everyone File Type message here...

Zoom Meeting

XATZHNICKOLA... Françoise W Zoé Aege... ΣΤΑΘΟΠΟΛΟ... ΠΑΠΑΔΟΠΟ...

Session1_ZAege... Session1_ZAege... Page 9 sur 101

Public Innovation...you won't escape....

OECD published a declaration voted by 40 States in 2018 (not only the member States)
With 6 principles !

- Embrace and enhance innovation within the public sector
- Acknowledge that innovation is a responsibility of every civil servant
- Equip civil servants to innovate
- Cultivate new partnerships and involve diverse voices
- Generate multiple options through exploration, iteration and testing
- Diffuse lessons and share experience and practice



Participants (124)

Find a participant

KATHZHNIKOVA POLINA (Me) WL WAIVE LTD (host) ZA Zoé Aege... (Co-host) FW Françoise W (Co-host) AD Andreas Dralios (Co-host) E EKODA (Co-host) F Fotis BENIKOS (Co-host) MP Mirella Papantoniaki (Co-host) A ATTEENIKH ENYEGBEPACH (Co-host)

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long de la conférence.
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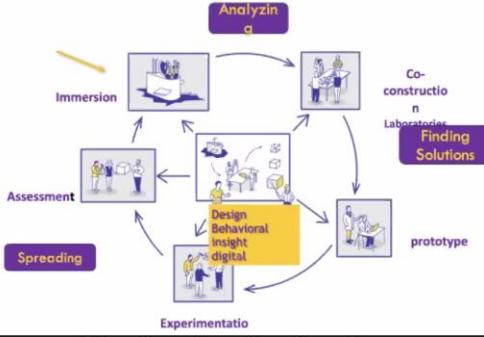
To: Everyone File Type message here...

Zoom Meeting

XATZHNICKOLA... Françoise W Zoé Aege... ΣΤΑΘΟΠΟΛΟ... ΠΑΠΑΔΟΠΟ...

Session1_ZAege... Session1_ZAege... Page 10 sur 101

A new approach of public policies



Participants (124)

Find a participant

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Zoom Meeting

XATZHNKOOLA... Françoise W Zöé Aege... ΣΤΑΘΟΠΟΥΛΟ... ΠΑΠΑΔΟΠΟΥ...

Session1_ZAege..._21.04.21 Page 12 sur 101

Co-construction

Co-construction means involving employees, managers, experts, and citizen

- We are not so smarter alone with our reflexes of civil servants
- To think “out of the box”, the better is to mix populations
- Work on groups in places that allows creation.
- In France, like other countries, emergence of public policies laboratories

Participants (124)

Find a participant

XATZHNKOOLA ΠΟΛΑ (Me)

WAVE LTD (Host)

Zöé Aegester (Co-host)

Françoise W (Co-host)

Andreas Driolios (Co-host)

EKODA (Co-host)

Fotis BENIKOS (Co-host)

Mirella Papantoniaki (Co-host)

ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΚΗ (Co-host)

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Who can see your message? To: Everyone File Type message here...

10:23 ENG 21/04/2021

Zoom Meeting

XATZHNKOOLA... Françoise W Zöé Aege... ΣΤΑΘΟΠΟΥΛΟ... ΠΑΠΑΔΟΠΟΥ...

Session1_ZAege..._21.04.21 Page 13 sur 101

Today -more or less- 160 laboratories in France

In all ministries, directorates such as the tax administration

in municipalities, in territorial administrations

They are bubbles of freedom inside the administration

Allow to work with different populations and different methodology

How to set up a « lab », to finance it? Who to hire? What is the situation now?

How to include this new culture in the administration




Participants (124)

Find a participant

XATZHNKOOLA ΠΟΛΑ (Me)

WAVE LTD (Host)

Zöé Aegester (Co-host)

Françoise W (Co-host)

Andreas Driolios (Co-host)

EKODA (Co-host)

Fotis BENIKOS (Co-host)

Mirella Papantoniaki (Co-host)

ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΚΗ (Co-host)

Invite Unmute Me

Chat

Throughout the seminar, moderators will collect all questions and time will be allocated at the end of each session for a Q&A.

From ΦΗΦΟΡΑΙΔΗ Δ. To Everyone: 10:23 AM
How the idea of each civil servant being able to innovate can be implemented in a Western system of administration, namely the greek one?

Who can see your message? To: Everyone File Type message here...

10:25 ENG 21/04/2021

The screenshot shows a Zoom meeting interface. At the top, there are four video thumbnails of participants: XATZHNIKOLA, Priscille W., ΣΤΑΦΟΠΟΥΛΟΣ..., and ΠΑΠΑΔΟΠΟΥΛΑ... Below the thumbnails is a search bar labeled 'Participants (123)' and a list of names with small profile icons. The main content area has a yellow header with the text 'the need of experimentation'. Below the header, there are two sections of text:

In the administrative culture a problem has a clear solution. Implemented....but often not assessed

Innovate means prototype a solution. Try, iterate, without a great expense of money. If it's not working it's not important, try again.
Culture of flexibility and result assessment

To the right of the text is a diagram illustrating two approaches to problem-solving. It consists of two large circles, one labeled 'PROBLEM' and the other 'SOLUTION'. The top section, labeled 'Analytical approach', shows a single green arrow pointing from 'PROBLEM' to 'SOLUTION'. The bottom section, labeled 'Design approach', shows multiple green arrows originating from 'PROBLEM' and pointing towards 'SOLUTION', indicating a more dynamic and iterative process.

The screenshot shows a Zoom meeting interface. At the top, there are four video thumbnails of participants: 'XATHZHNIKOLA ...', 'Françoise W.', 'ΣΤΑΘΟΠΟΛΟΣ...', and 'ΠΑΠΑΔΟΠΟΥ...'. Below the thumbnails is a toolbar with icons for search, file, and other controls. The main content area has a yellow header bar with the word 'Assessment'. To the left of the main content, there is a sidebar with several small thumbnail images labeled 15, 16, and 17, which appear to be screenshots of a presentation slide. The main content area contains the following bullet points:

- Assessment culture isn't still very spread in public administration
- It's a real interesting issue for innovation
- At the service or policy level. Before spreading an experiment, it's necessary to measure the results. It can be simple and flexible
- In the same time emergence of the " evidence based policy". Which is a real result measurement . Specially used in behavioral sciences

On the right side of the screen, there is a 'Participants' list with 122 entries, each with a small profile picture and a name. The names listed include XATHZHNIKOLA (Me), Françoise W., ΣΤΑΘΟΠΟΛΟΣ..., ΠΑΠΑΔΟΠΟΥ..., ZOE Aegerter (Co-host), ANDRÉAS DRALOS (Co-host), EKDDA (Co-host), FOTIS BILNIKOS (Co-host), MIRELLA PAPOANTONAKI (Co-host), and AITEKH HENYEBEPAKH (Co-host). Below the participant list are buttons for 'Invite' and 'Unmute Me'. Further down, there is a 'Chat' section with a message from 'ΕΦΗΜΕΡΙΔΗ ΔΙΟΙΚΗΣΗ' to 'Everyone' about Q&As. At the bottom, there is a message input field and a file sharing section.

The Innovator's Skills

The 6 skills (OECD) :

- Iteration: develop new processes and test them
- Understand the "data": collect and analyse "good" data
- Place the user in the center: resolve users' issues on different levels regardless the medium
- Curiosity : identify new ideas, think out Rebel attitude: challenge the old methods, search for new of the box and find new perspectives
- Learn how to "storytell": explain and involve during the projects
- Rebel attitude : challenge the old methods search for new partners

innovative methods to transform the administration

Design / Prototype April 21th

Digital April 28th

Behavioral science (nudges April 28th)

The screenshot shows a Zoom meeting interface. At the top, there are four video thumbnails of participants: XATZHNIKOLA..., Françoise W., ΙΤΑΦΟΠΟΥΛΟΣ..., and ΠΑΠΑΔΟΠΟΥΛΟΣ... Below the thumbnails is a toolbar with various icons. The main content area displays a presentation slide with a yellow background. The slide features a large blue question mark icon in the center and the text "What is design ?" in a large, bold, blue font. To the left of the slide, there is a sidebar with numbered steps: 19, General Introduction to Design; 20, What is design?; 21, What is design?; and 22, Tools for design. On the right side of the screen, the "Participants" list shows 123 participants, including co-hosts like Zoé Aegeert and Andreas Dralios, and other attendees. A message from WAVE LTD to everyone at 10:30 AM discusses the renaming of the Greek administrative system. Another message from ΓΙΑΝΝΗΣ ΠΕΡΑΣ... to everyone at 10:32 AM asks about innovations in the French administrative system. The bottom of the screen shows the Windows taskbar with various pinned icons.

The screenshot shows a Zoom video conference interface. At the top, there are three video feeds of participants: 'ΧΑΤΖΗΝΙΚΟΛΑ...', 'ΕΡΗΜΟΥ ΙΩΑΝΝΗΣ...' (Franchise W), and 'ΖΩΗ Aegeert' (Zoé Aegeert). The participant names are also listed in the top right. Below the video feeds, the title 'Session1_ZAegeert_21.04.21' and 'Page 22 sur 101' are displayed. The main content area shows three images side-by-side: a Juicy Salif citrus squeezer, an iPhone, and a smartphone. On the left, a sidebar lists slide numbers 20, 21, 22, and 23, each with a thumbnail image. On the right, a 'Participants (123)' list shows names like 'ΧΑΤΖΗΝΙΚΟΛΑ ΠΟΛΑ (Me)', 'WAVE LTD (Host)', 'ΖΩΗ Aegeert (Co-host)', etc., with status indicators. A message from 'WAVE LTD to Everyone' discusses the impact of the Greek government's RENAME program. A message from 'ΠΑΝΑΓΙΩΤΗΣ ΠΑΠΑΔΟΠΟΥΛΟΣ' asks about innovations in administration. The bottom of the screen shows the Windows taskbar with various icons.

Zoom Meeting

XATZHNICKOLA... Françoise W EKDOA... ZOE Aege... ΣΤΑΘΟΠΟΛΟΣ... ΠΑΠΑΔΟΠΟΥΛΟΣ...

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22 23 24 25


The Indestructible washing-machine designed by Julien Phedyaeff

Participants (123)

Find a participant

XATZHNICKOLA POUA (Me)

WAVE LTD (Host)

ZOE Aege... (Co-host)

Françoise W (Co-host)

Andreas Dralios (Co-host)

EKDOA (Co-host)

Fotis BENIKOS (Co-host)

Mirella Papantoniaki (Co-host)

ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΣ (Co-host)

Invite Unmute Me

Chat

de principes?

From WAVE LTD to Everyone:
Παρακαλούμε να τονίσετε RENAME με ΕΠΙΒΕΤΟ-ΟΝΟΜΑ στα Ελληνικά

Which of the innovations that took place in the French administrative system during the last decade do you consider as being the most important?

Who can see your messages?

To: Everyone File Type message here...

10:35 23/04/2021

Zoom Meeting

XATZHNICKOLA... Françoise W EKDOA... ZOE Aege... ΣΤΑΘΟΠΟΛΟΣ... ΠΑΠΑΔΟΠΟΥΛΟΣ...

Session1_ZAegter_21.04.21 Page 24 sur 101

22 23 24 25


FROSTA stool kit
BIKKLO HobbyHorse for children designed by Samuel Bernier and Andreas Blhend

Participants (122)

Find a participant

XATZHNICKOLA POUA (Me)

WAVE LTD (Host)

ZOE Aege... (Co-host)

Françoise W (Co-host)

Andreas Dralios (Co-host)

EKDOA (Co-host)

Fotis BENIKOS (Co-host)

Mirella Papantoniaki (Co-host)

ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΣ (Co-host)

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Which of the innovations that took place in the French administrative system during the last decade do you consider as being the most important?

Who can see your messages?

To: Everyone File Type message here...

10:36 23/04/2021

Zoom Meeting

XATZHNKOOLA... Françoise W EKDOA Zoé Aege... ΣΤΑΘΟΠΟΛΟ... ΠΑΠΑΔΟΠΟ... Participants (123)

Session1_ZAeg... Session1_ZAegter_21.04.21 Page 25 sur 101

Louis Ghost
chair designed by
french designer
Philippe Starck

Which of the innovations that took place in the French administrative system during the last decade do you consider as being the most important?

From ΓΑΛΑΝΗΣ ΧΡΗΣΤΟΣ to Everyone:
Following my Gerasimos question, which of these reformist innovations would you consider more appropriate to be adopted by the Greek Administration?

Who can see your message?
To: Everyone File Type message here...
10:43 21/04/2021

Zoom Meeting

XATZHNKOOLA... Françoise W EKDOA Zoé Aege... ΣΤΑΘΟΠΟΛΟ... ΠΑΠΑΔΟΠΟ... Participants (123)

Session1_ZAeg... Session1_ZAegter_21.04.21 Page 28 sur 101

ACHETEZ LES MEILLEURS PRODUITS
aux agriculteurs et aux artisans
de nos régions

REJOIGNEZ L'UNE DES 700 RUCHES
et commandez vos produits

Food service in a local
distribution network

From ΜΙΧΗΑΗ ΝΙΚΟΛΑΖ ΕΠΙΤ... to Everyone:
Thank you very much for the high quality content. What are your thoughts on a public government think tank staffed by public servants from multiple countries?

Who can see your message?
To: Everyone File Type message here...
10:43 21/04/2021

Zoom Meeting

XATZHNKOOLA... Françoise W ΕΚΔΟΣ... Zoé Aegeiter ΣΤΑΘΟΠΟΛΟΣ... ΠΑΠΑΔΟΠΟΥΛΟΣ...

Session1_ZAegert..._21.04.21 Page 29 sur 101

Participants (123)

Find a participant

ΧΑΤΖΗΝΚΟΛΑ ΠΟΛΑ (Me)
WAVE LTD (Host)
Ζοέ Aegeiter (Co-host)
Françoise W (Co-host)
Andreas Dralios (Co-host)
EKDOA (Co-host)
Fotis BENIKOS (Co-host)
Mirella Papantoni (Co-host)
ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΚΗ (Co-host)

Invite Unmute Me

Chat

Message from MIRELLA PAPANTONI: système où le concept d'évaluation est dysfonctionnel. Les ateliers sur les politiques que vous avez mentionnées pourraient-ils jouer un rôle à cet égard?

From MIRELLA PAPANTONI to Everyone: Thank you very much for the high quality content. What are your thoughts on a public government think-tank staffed by public servants from multiple countries?

Who can see your message? To: Everyone File Type message here...

10:44 21/04/2021

Session1_ZAegert..._21.04.21 Page 29 sur 101

Design is a **value-creation activity** that contributes to our way of life by imagining objects, services and systems to support our daily lives, paying attention to our **habits** as well as our **activities and needs**



Zoom Meeting

XATZHNKOOLA... Françoise W ΕΚΔΟΣ... Zoé Aegeiter ΣΤΑΘΟΠΟΛΟΣ... ΠΑΠΑΔΟΠΟΥΛΟΣ...

Session1_ZAegert..._21.04.21 Page 30 sur 101

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Find a participant

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WAVE LTD (Host)
Ζοέ Aegeiter (Co-host)
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Mirella Papantoni (Co-host)
ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΚΗ (Co-host)

Invite Unmute Me

Chat

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From MIRELLA PAPANTONI to Everyone: Thank you very much for the high quality content. What are your thoughts on a public government think-tank staffed by public servants from multiple countries?

Who can see your message? To: Everyone File Type message here...

10:46 21/04/2021

Session1_ZAegert..._21.04.21 Page 30 sur 101

habits ? practices ?



The screenshot shows a Zoom meeting interface. At the top, there's a video call with two participants: 'XATZHNIKOLA ...' and 'Françoise W'. The main content area displays a presentation slide titled 'Session1_ZAegerter_21.04.21' on page 31. The slide features a sketch of a car and a diagram of a mobile application flow. Below the slide, a blue banner reads 'a wide range of practices and expertises'. On the right side, a participant list shows 123 people, with several highlighted in green as 'Co-hosts'. The bottom of the screen includes standard Zoom controls for participants, chat, share screen, and recording.

The screenshot shows a Zoom meeting interface. At the top, there are two video feeds: one of a woman with dark hair and another of a woman with short hair. The main content area displays a presentation slide with a yellow background. In the center is a large blue circle containing a white question mark. Below the circle, the text "Value creation and ethic" is written in a large, blue, sans-serif font. To the left of the main slide, there is a vertical sidebar with several small thumbnail images labeled 33, 34, 35, and 36. On the right side of the screen, there is a "Participants" list showing 123 people. A message from "MIRELLA PAPOULAKI" is visible in the chat box. The bottom of the screen shows the Windows taskbar with various icons.

Zoom Meeting

You are viewing Zoé Aegeater's screen

Session1_ZAegeater_21.04.21

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The Business Value of Design

Participants (124)

- XATZHNICKOVA POOLA (Me)
- WAVE LTD (Host)
- Zoé Aegeater (Co-host)
- Françoise W (Co-host)
- Andreas Dralios (Co-host)
- EKODA (Co-host)
- Fotis BENIKOS (Co-host)
- Mirella Papantoniaki (Co-host)
- ATTEINIKH ENEVGEFACH (Co-host)

Chat

système où le concept d'évaluation est dysfonctionnel. Les ateliers sur les politiques que vous avez mentionnés pourraient-ils jouer un rôle à cet égard?

From MIRELLA PAPANTONIAKI to Everyone:

Thank you very much for the high quality content. What are your thoughts on a public government think-tank staffed by public servants from multiple countries?

Who can see your message?

To: Everyone File

Type message here...

Zoom Meeting

You are viewing Zoé Aegeater's screen

Session1_ZAegeater_21.04.21

Page 36 sur 101

Participants (124)

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- Fotis BENIKOS (Co-host)
- Mirella Papantoniaki (Co-host)
- ATTEINIKH ENEVGEFACH (Co-host)

Chat

European Union has no competence; states do not proceed with reforms. Maybe it's time for the European convergence of national public administrations?

From MAVROVIA ENENH to Everyone:

L'immersion fait - elle partie du processus de l'évaluation fondée sur des données? Comment le processus d'évaluation est - elle mise en œuvre?

Who can see your message?

To: Everyone File

Nous vous remercions pour ce workshop très intéressant. Est-ce que vous pouvez expliquer comment l'évaluation fondée sur des données se place au sein des organisations quand on y met en place des innovations?

10:48 21/04/2021

Zoom Meeting

You are viewing Zoé Aegester's screen

Participants (124)

Session1_ZAegert... 21.04.21 Page 37 sur 101

User experience

Break down internal walls between physical, digital, and service design.

Participants: XATZHNKOGLA (Me), WAVE LTD (Host), Zoé Aegester (Co-host), Françoise W (Co-host), Andreas Dralios (Co-host), EKDOA (Co-host), Fotis BENIKOS (Co-host), Mirella Papantoniaki (Co-host), ATTEINIKH ENYEGERPAKH (Co-host).

Chat message from MARPOVKA ENENI to Everyone:

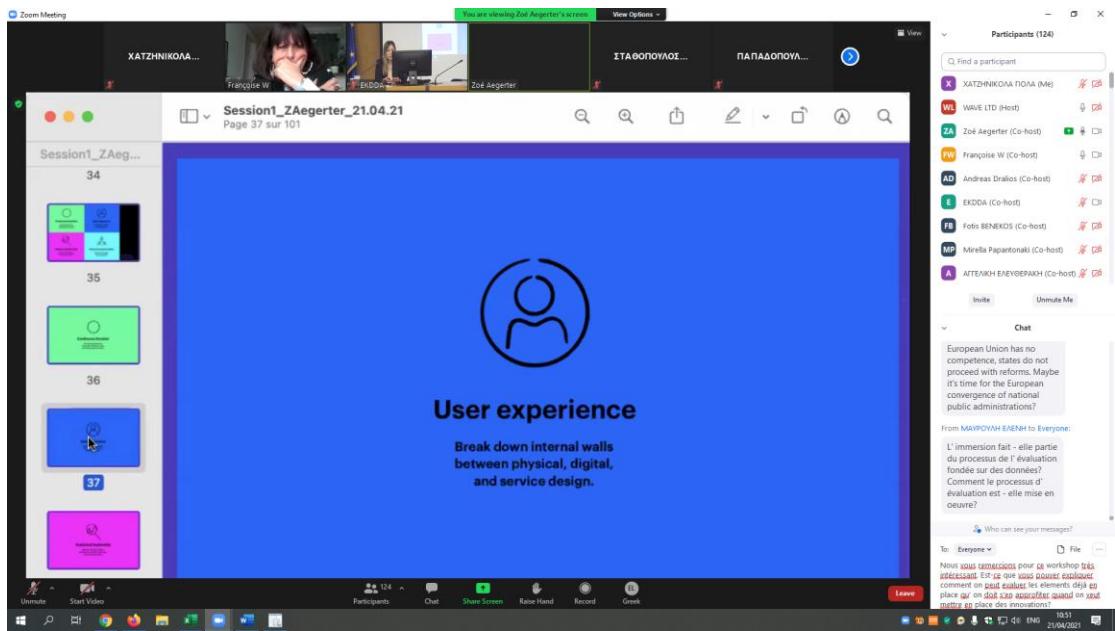
L'immersion fait - elle partie du processus de l'évaluation fondée sur des données? Comment le processus d'évaluation est - elle mise en œuvre?

To: Everyone

Message: Nous vous remercions pour ce workshop très intéressant. Est-ce que vous pouvez expliquer comment on peut évaluer les éléments déjà en place qui on doit s'en appuyer quand on veut mettre en place des innovations?

Who can see your message?

Leave



Zoom Meeting

You are viewing Zoé Aegester's screen

Participants (124)

Session1_ZAegert... 21.04.21 Page 38 sur 101

Analytical leadership

Measure and drive design performance with the same rigor as revenues and costs.

Participants: XATZHNKOGLA (Me), WAVE LTD (Host), Zoé Aegester (Co-host), Françoise W (Co-host), Andreas Dralios (Co-host), EKDOA (Co-host), Fotis BENIKOS (Co-host), Mirella Papantoniaki (Co-host), ATTEINIKH ENYEGERPAKH (Co-host).

Chat message from MARPOVKA ENENI to Everyone:

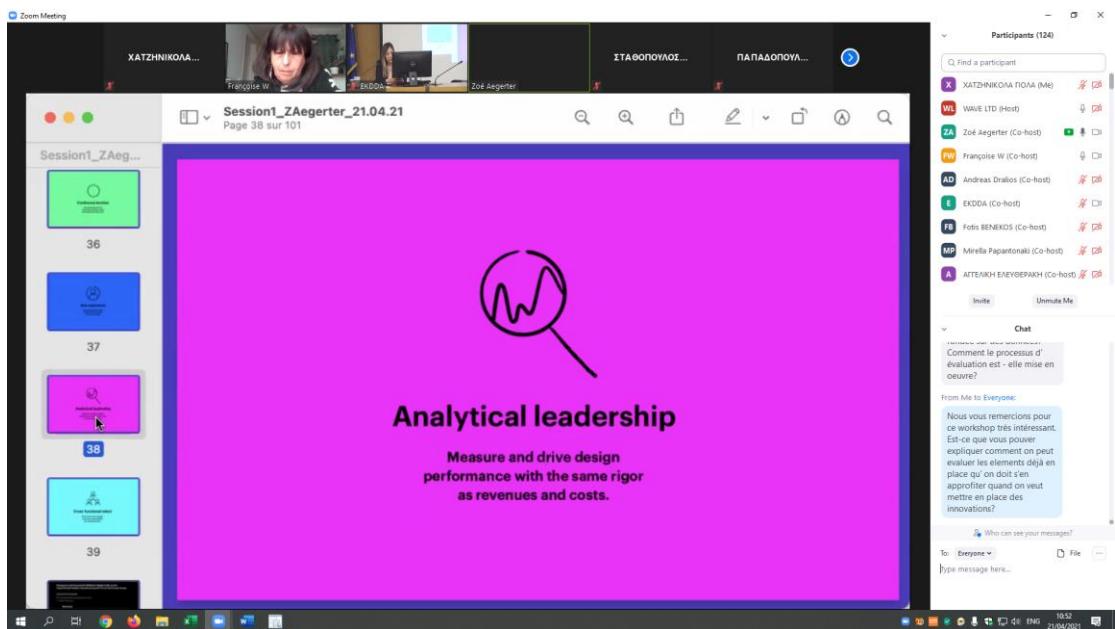
Comment le processus d'évaluation est - elle mise en œuvre?

To: Everyone

Message: Nous vous remercions pour ce workshop très intéressant. Est-ce que vous pouvez expliquer comment on peut évaluer les éléments déjà en place qui on doit s'en appuyer quand on veut mettre en place des innovations?

Who can see your message?

Leave



The screenshot shows a Zoom meeting interface. At the top, there's a video feed of two women, one speaking and one listening. The title bar says "Session1_ZAegerter_21.04.21" and "Page 39 sur 101". On the right, a sidebar lists "Participants (124)" with names like Zoe Aegerter, Françoise W., and others. Below the title, there's a large blue slide with a white icon of three people in a triangle and the text "Cross-functional talent". Underneath, it says "Make user-centric design everyone's responsibility, not a silo function." At the bottom, there are standard Zoom controls for audio, video, and sharing.

Zoom Meeting

XATZHNIKOLA ...

Françoise W EKDOA Zöé Aegeertier

ΣΤΑΦΟΠΟΛΟΣ...

ΠΑΠΑΔΟΠΟΥΛΑ...

Session1_ZAegeertier_21.04.21

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Companies with top-quartile McKinsey Design Index scores outperformed industry-benchmark growth by as much as two to one.

Annual growth (normalized) %

- Top-quartile McKinsey Design Index performers
- Industry benchmarks¹

Revenues

Category	Annual Growth (%)
Top-quartile McKinsey Design Index performers	10%
Industry benchmarks ¹	3-6%

From Me to Everyone:

Nous vous remercions pour ce workshop très intéressant. Est-ce que vous pouvez expliquer comment on peut évaluer les entreprises déjà en place ou on doit s'en approfondir quand on veut mettre en place des innovations?

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To: Everyone

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Participants (124)

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XATZHNIKOLA (Me)

WAVE LTD (Host)

Zöé Aegeertier (Co-host)

Françoise W (Co-host)

Andreas Drallos (Co-host)

EKDOA (Co-host)

Fotis BENIKOS (Co-host)

Mirella Papantoniaki (Co-host)

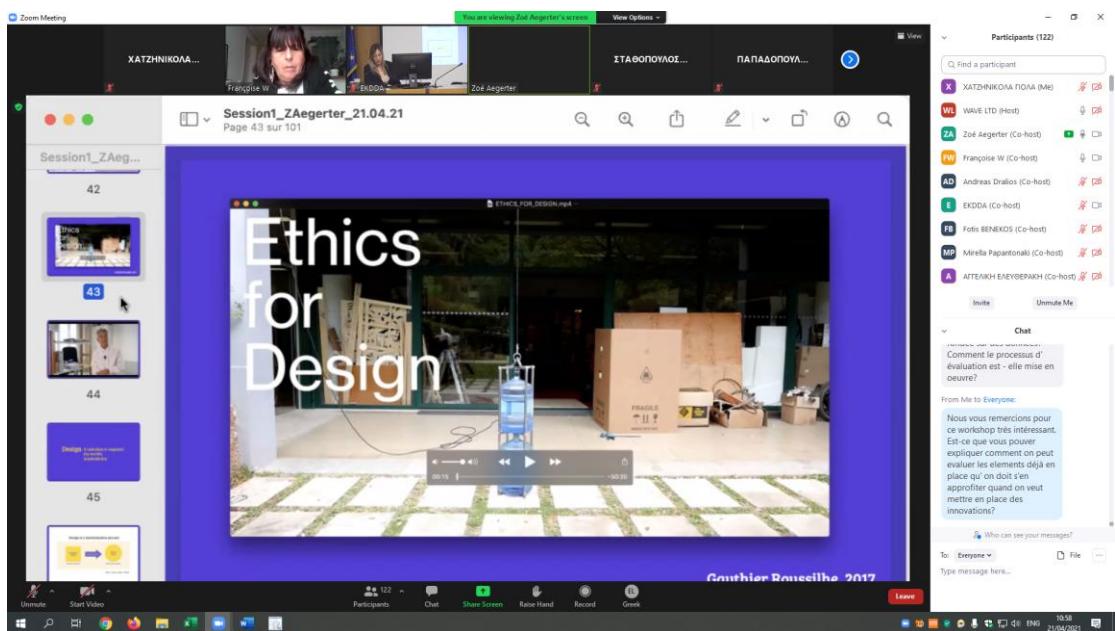
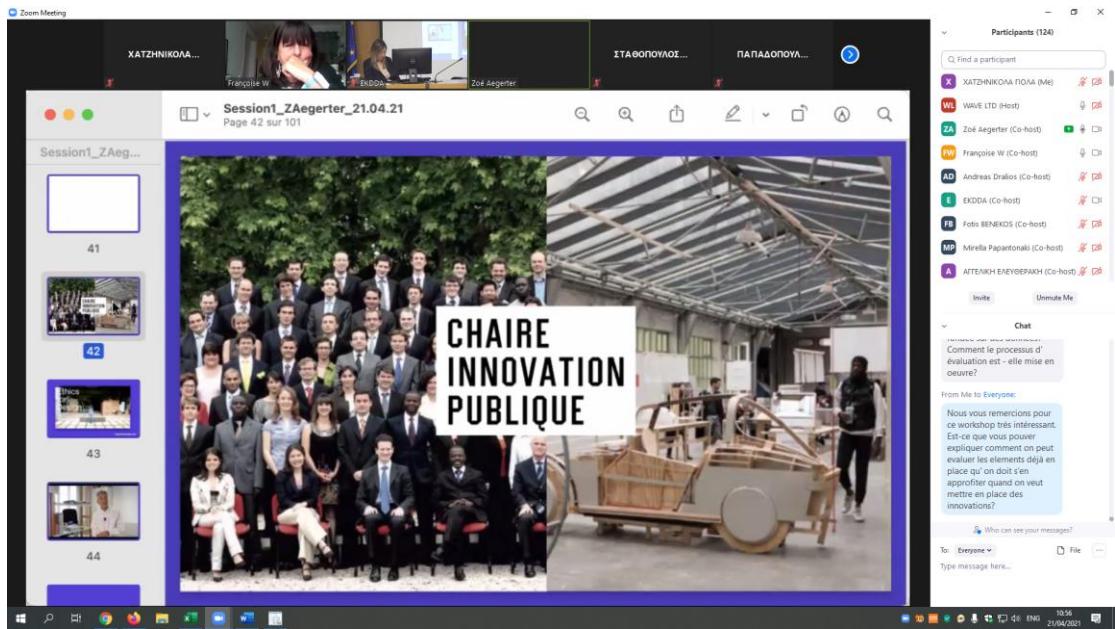
ΑΡΓΕΙΚΗ ΕΝΕΡΓΕΙΑΚΗ (Co-host)

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Comment le processus d'évaluation est - elle misé en oeuvre?

10:54 21/04/2021



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Design to maintain or augment the world's inhabitability

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Chat

mettre en place des innovations?

From ZINOVY KRISTINA to Everyone: 11:01 AM

Comment gérer les mentalités dépassées dans "qui résistent au nouveau et ont peur du changement"

Comment gériez-vous les mentalités dans l'Administration Publique qui résistent au nouveau et ont peur du changement?

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11:01 AM 21/04/2021

Zoom Meeting

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You are viewing Zoé Aegeiter's screen View Options

Session1_ZAeg... Page 46 sur 101

Design is a transformation process

CURRENT STATE FUTUR STATE

existing situation Preferred situation

Basic model of design - NESTA

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Participants 122

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- ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΚΗ (Co-host)

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mettre en place des innovations?

From ZINOVY KRISTINA to Everyone:

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A transformation process is a long journey with many steps, and many back and forth. Designers use to interact with users at different level into the process, depending the project maturity.

AT THE VERY BEGINNING
Immersive approach to understand uses, way of living/working/ doing, hindrances and expectation. Identify issues and opportunities for better services.

DURING THE DESIGN PROCESS
Prototyping solutions and testing it with users to get feedbacks, full quickly or simply enhance them.

AFTER THE PROJECT
Observing how users appropriate the designed solution, to enhance it or get inspiration for a new perspective.

Participants (122)

Find a participant

- XATZHNKOOLA POOLA (Me)
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- Andreas Driolos (Co-host)
- EKDOA (Co-host)
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- Mirella Papantoniaki (Co-host)
- ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΚΗ (Co-host)

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mettre en place des innovations?

From ZINOV KRISTINA to Everyone:

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Session1_ZAegeiter_21.04.21 Page 48 sur 101

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Design is an iterative process

Double diamond Design Process - Design Council

Participants (124)

- XATZHNİKOLA ΠΟΛΑ (Me)
- WAVE LTD (Host)
- Zoé Aegeier (Co-host)
- Françoise W (Co-host)
- Andreas Dralios (Co-host)
- EXODA (Co-host)
- Fotis BENIKOS (Co-host)
- Mirella Papantoniaki (Co-host)
- ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΣ (Co-host)

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Chat

Comment le processus d'évaluation est-il mis en œuvre?

From Me to Everyone: 10:52 AM

Nous vous remercions pour ce workshop très intéressant. Est-ce que vous pouvez expliquer comment on peut évaluer les éléments déjà en place qu'il s'en apprécier quand on veut mettre en place des innovations?

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The double diamond in practice

27ème Région TRANSPO Metz

Participants (124)

- XATZHNİKOLA ΠΟΛΑ (Me)
- WAVE LTD (Host)
- Zoé Aegeier (Co-host)
- Françoise W (Co-host)
- Andreas Dralios (Co-host)
- EXODA (Co-host)
- Fotis BENIKOS (Co-host)
- Mirella Papantoniaki (Co-host)
- ΑΤΤΕΛΙΚΗ ΕΝΕΡΓΕΙΑΣ (Co-host)

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From XATZHNİKOLA ΑΘΑΝΑΣΙΑ to Everyone:

ΧΑΤΖΗΝΙΚΟΛΑΟΥ ΑΘΑΝΑΣΙΑ,
ΕΠΑΝΑΣΤΑΣΗΣ ΛΟΓΩ
ΤΕΧΝΙΚΟΥ ΓΡΑΒΑΙΜΑΤΟΣ

From ΑΒΕΛΙΑΝΟΣ ΣΤΥΛΙΑΝΟΣ to Everyone:

Comment des idées innovantes peuvent renforcer la responsabilité et la qualité des services publics, situés aux niveaux différents de l' Administration Publique?

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XATZHNICKOLOA... Françoise W ΕΙΔΟΣ Zoé Aegeiter ΣΤΑΘΟΠΟΛΟΣ... ΠΑΠΑΔΟΠΟΥΛΟΣ...

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The double diamond in practice

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Participants (124)

Q. Find a participant

XATZHNICKOLOA ΓΙΩΑ (Me)

WL WAVE LTD (Host)

ZA Zoé Aegeiter (Co-host)

FW Françoise W (Co-host)

AD Andreas Dralios (Co-host)

EK EKOIA (Co-host)

FB Fotis BENIKOS (Co-host)

MP Mirella Papantoniaki (Co-host)

ATEENIKH ENYESEPAIKH (Co-host)

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Chat

évaluation est - elle mise en oeuvre?

From Me to Everyone 10:52 AM

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